

Genius Hub Support Knowledge Base

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Genius User Manual V5

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Featured Articles

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- Adjustments you can make with our Genius Hub Devices to fine tune your setup
- Scheduling Genius Smart Plugs
- Re-adding A Single Channel Receiver
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Recently updated articles

0. Install Contents
2024-01-17 • updated by Simon Turner • [view change](#)
Dual Band Smart Plug (PLG-E): Why are there two nodes on my system?
2024-01-03 • created by April Naoman
Genius Hub Support Knowledge Base
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Positioning Guidelines (Smart Plugs and Range Extenders)
2023-12-21 • updated by Alasdair Woodbridge • [view change](#)
How to - Remove and refit the Genius Radiator Valve
2023-12-19 • updated by April Naoman • [view change](#)
Positioning Guidelines (Smart Plugs and Range Extenders)
2023-12-18 • updated by April Naoman • [view change](#)
Genius App & Hub Changelog
2023-12-14 • updated by Simon Turner • [view change](#)
Positioning Guidelines (Smart Plugs and Range Extenders)
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Is my Genius Radiator Valve working correctly?
2023-12-14 • updated by Matthew Hart • [view change](#)
The Genius Radiator Valves - General Operation
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Genius Hub R&D Roadmap (2024)
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Port Forwarding
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Port Forwarding
2023-11-27 • updated by Simon Turner • [view change](#)

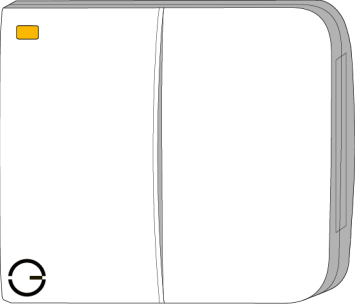
mart-plug system-setup t
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Browse by device

Device	Related Articles
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 - Removing a Dead Genius Room Thermostat (HI-WRT-D)

Genius Radiator Valve responding slowly to change in temperature on the app
2023-11-23 • updated by April Naoman • view change

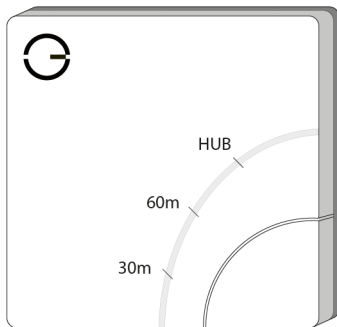
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 - Zone using the assumed temprature

- Why isn't my hot water heating up?
- Why isn't my radiator or heating up?
- Why isn't my wet underfloor heating up?
- Zone using the external temperature

General - Information

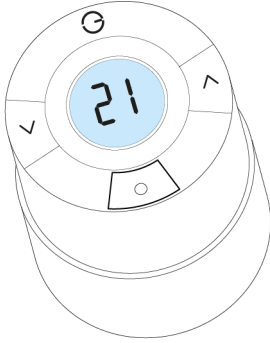
- Adjusting the offset of the Powered Room Thermostat
- Adjusting the responsiveness of the Genius Radiator Valve
- Adjustments you can make with our Genius Hub Devices to fine tune your setup
- Alexa Genius Hub Smart Home Skill
- App changes not saving and app flicking back to what it was set on before
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Electric Switch

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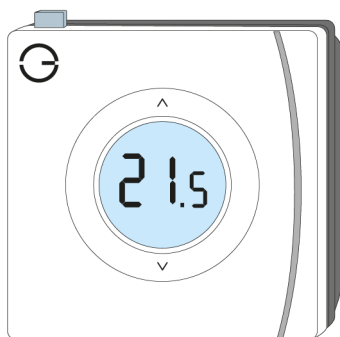


- Adding a New Time and Temperature add-on
- Technical Documents
- Temperature close to the target temperature but the boiler does not come on or the boiler stays on
- The Beta app has expired
- The charts are slow to load
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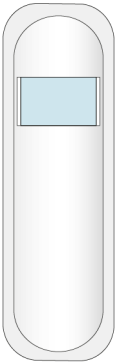
	<ul style="list-style-type: none">• Fixing the communication to a Genius Radiator Valve (DA-WRV-E)• Changing Flat Batteries In The Genius Radiator Valve (DA-WRV-E)• Differences between the Genius Smart Plug• Differences between the Genius Radiator Valves• Device communication time• Removing a Dead Powered Room Thermostat• How does the system communicate?



Genius Room Thermostat

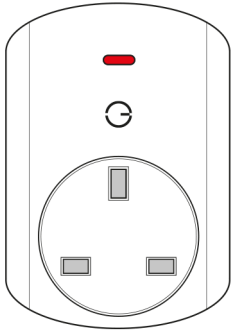
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