

# Genius Hub Support Knowledge Base

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- Adjustments you can make with our Genius Hub Devices to fine tune your setup
- Scheduling Genius Smart Plugs
- Re-adding A Single Channel Receiver
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## Recently updated articles

0. Install Contents  
2024-01-17 • updated by Simon Turner • view change  
Dual Band Smart Plug (PLG-E): Why are there two nodes on my system?  
2024-01-03 • created by April Naoman  
Genius Hub Support Knowledge Base  
2024-01-03 • updated by Matthew Hart • view change  
Positioning Guidelines (Smart Plugs and Range Extenders)  
2023-12-21 • updated by Alasdair Woodbridge • view change  
How to - Remove and refit the Genius Radiator Valve  
2023-12-19 • updated by April Naoman • view change  
Positioning Guidelines (Smart Plugs and Range Extenders)  
2023-12-18 • updated by April Naoman • view change  
Genius App & Hub Changelog  
2023-12-14 • updated by Simon Turner • view change  
Positioning Guidelines (Smart Plugs and Range Extenders)  
2023-12-14 • updated by Matthew Hart • view change  
Is my Genius Radiator Valve working correctly?  
2023-12-14 • updated by Matthew Hart • view change  
The Genius Radiator Valves - General Operation  
2023-12-14 • updated by Matthew Hart • view change  
Genius Hub R&D Roadmap (2024)  
2023-12-12 • updated by Matthew Hart • view change  
Genius Hub R&D Roadmap (2024)  
2023-12-12 • updated by Simon Turner • view change  
Port Forwarding  
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Port Forwarding  
2023-11-27 • updated by Simon Turner • view change

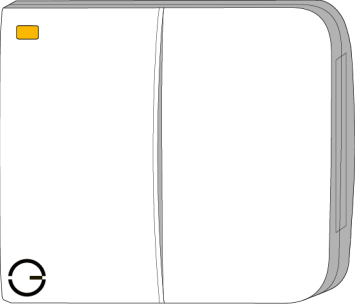
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Browse by device

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Genius Radiator Valve responding slowly to change in temperature on the app  
2023-11-23 • updated by April Naoman • view change

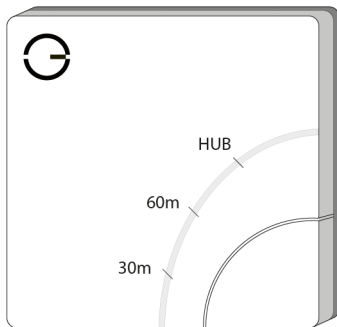
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- Why isn't my radiator or heating up?
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- Zone using the external temperature

## General - Information

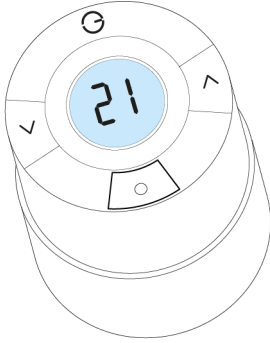
- Adjusting the offset of the Powered Room Thermostat
- Adjusting the responsiveness of the Genius Radiator Valve
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- Alexa Genius Hub Smart Home Skill
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- Genius Radiator Valve responding slowly to change in temperature on the app
- Genius Radiator Valves, Room Thermostats and Room Sensors all in the same zone
- Genius Radiator Valve taking a long time to warm up - outflow side of the plumbing
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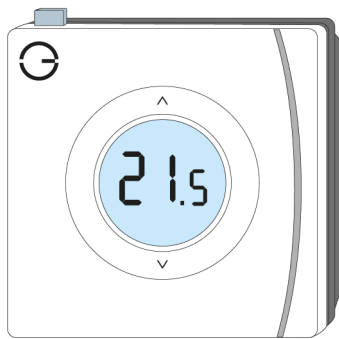
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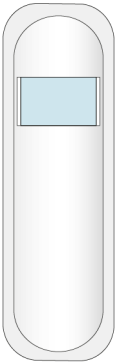
	<ul style="list-style-type: none"><li>• Fixing the communication to a Genius Radiator Valve (DA-WRV-E)</li><li>• Changing Flat Batteries In The Genius Radiator Valve (DA-WRV-E)</li><li>• Differences between the Genius Smart Plug</li><li>• Differences between the Genius Radiator Valves</li><li>• Device communication time</li><li>• Removing a Dead Powered Room Thermostat</li><li>• How does the system communicate?</li></ul>



## Genius Room Thermostat

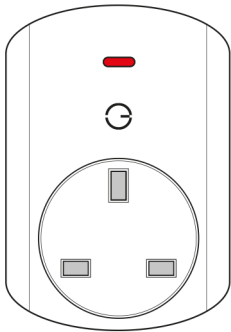
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**Genius Smart Plug**

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- [Factory resetting a Genius Smart Plug](#)
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