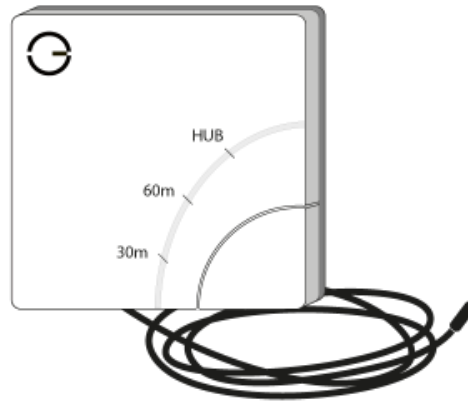


Reconfiguring a Hot Water Time & Temperature addon

The following explains how to send the standard configuration messages to the Hot Water Time & Temperature addon (Electric Switch with Temperature Probe) to ensure that it is communicating correctly with the Genius Hub.

Sometimes an Electric Switch may lose the factory settings which were applied to it when it was added to the system. This can occur when there has been a power cut to the device. When the Electric Switch has the incorrect configuration messages it can struggle to communicate frequently to the Genius Hub which leads to the device being slow to respond or not controlling the heating correctly. It also may lose the measured temperature for the hot water tank.



First locate the Electric Switch for the zone you want to adjust. The number of the Electric Switch may be located on the side of the device

The device now needs to be configured by the Genius Hub to ensure the correct behaviour and communication. To configure the device:

Go to the 'Menu' then 'Settings'

Select 'Devices'

Select the Electric Switch you want to adjust

Click on the Device sub-menu (3 dots)

Select Configure and confirm

To ensure that the messages get through to the device, it needs to be woken up.

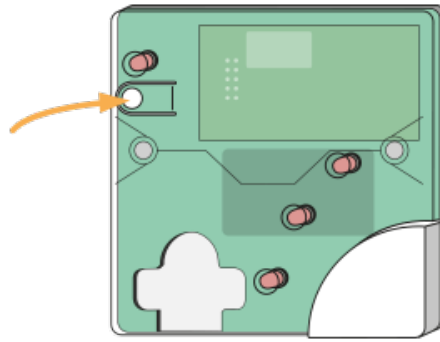
First, ping the device:

Select the Electric Switch in the room you want to adjust

Click on the Device sub-menu (3 dots)

Select Ping and confirm

Ensure the Electric Switch is communicating with the Genius Hub by removing the front cover from the Electric Switch and pressing the button underneath the cover.



Electric Switch should now receive the correct configuration parameters.

The Hub will check that the Electric Switch is reporting its Measured Temperature

The Electric Switch should now receive the correct configuration parameters.

The Hub will check that the Electric Switch is reporting its Switch Status