Zone using the external temperature

This radiator zone is using the external temperature (provided by the weather data) rather than a temperature measured by the system.

For this to happen a number of errors have occurred, such as:

1. The temperature measuring device in the zone has developed a fault, such as low batteries or cannot communicate with the Genius Hub.
Go back to the home screen of the app and look for other errors related to this zone, such as a device in this zone having one of the above faults.

2. A suitable device (such as a Room Sensor or Thermostat) has not been assigned to this zone.
To fix this, click on the zone, on the sub-menu beneath the Mode selector, choose 'Zone Setup'.
At the bottom of the screen choose 'Assign Device' and select the correct device from the list.

3. The My House Thermostat has developed a fault which has stopped it communicating a valid temperature recently.
Go back to the home screen of the app and look for other errors related to this zone, such as a device in this zone having one of the above faults.

4. The My House Thermostat is not assigned to My House, and so the backup temperature is not available.
To fix this, click on the My House zone, and then on the sub-menu.
At the bottom of the screen choose 'Assign Device' and select the correct device from the list.