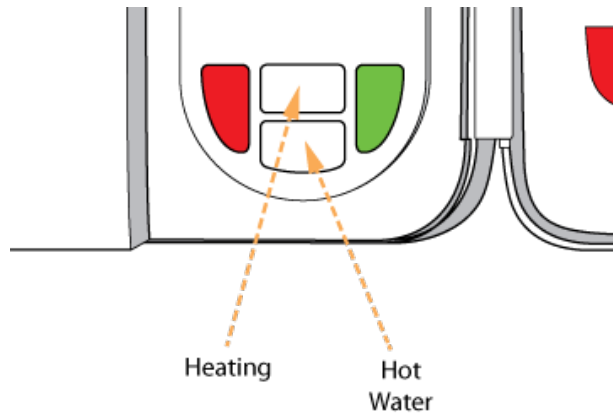# Controlling the Dual Channel Receiver with the Genius Hub powered off
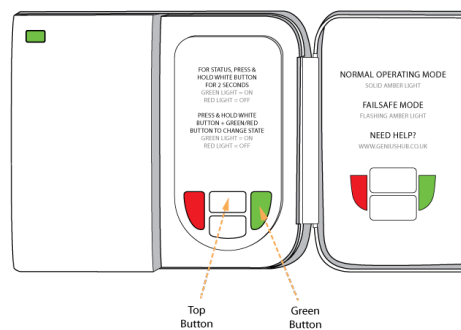
If your Genius Hub is powered off, here is how to manually override the boiler controller, in order to operate your heating and hot water.

You can do this if you want to 'manually' override the heating or hot water without the app, or the Genius Hub is powered off, or not communicating.
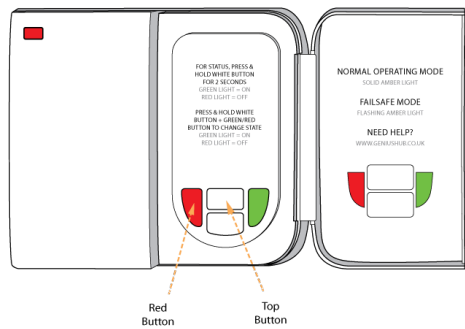

Heating   Hot Water

To turn Central Heating ON:
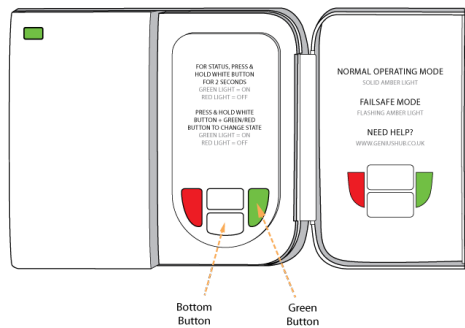
Hold down the TOP WHITE button **AND** the GREEN button.

Top Button   Green Button

To turn Central Heating OFF:

Hold down the TOP WHITE button **AND** the RED button.

FOR STATUS, PRESS &
HOLD WHITE BUTTON
FOR 2 SECONDS
GREEN LIGHT = ON
RED LIGHT = OFF

PRESS & HOLD WHITE
BUTTON + GREEN/RED
BUTTON TO CHANGE STATE
GREEN LIGHT = ON
RED LIGHT = OFF

NORMAL OPERATING MODE
SOLID AMBER LIGHT

FAILSAFE MODE
FLASHING AMBER LIGHT

NEED HELP?
WWW.GENIUSHUB.CO.UK

Red
Button

Top
Button

To turn the Hot Water ON:

Hold down the BOTTOM WHITE button **AND** the GREEN button.

FOR STATUS, PRESS &
HOLD WHITE BUTTON
FOR 2 SECONDS
GREEN LIGHT = ON
RED LIGHT = OFF

PRESS & HOLD WHITE
BUTTON + GREEN/RED
BUTTON TO CHANGE STATE
GREEN LIGHT = ON
RED LIGHT = OFF

NORMAL OPERATING MODE
SOLID AMBER LIGHT

FAILSAFE MODE
FLASHING AMBER LIGHT

NEED HELP?
WWW.GENIUSHUB.CO.UK

Bottom
Button

Green
Button

To turn the Hot Water OFF:

Hold down the BOTTOM WHITE button **AND** the RED button.

FOR STATUS, PRESS &
HOLD WHITE BUTTON
FOR 2 SECONDS
GREEN LIGHT = ON
RED LIGHT = OFF

PRESS & HOLD WHITE
BUTTON + GREEN/RED
BUTTON TO CHANGE STATE
GREEN LIGHT = ON
RED LIGHT = OFF

NORMAL OPERATING MODE
SOLID AMBER LIGHT

FAILSAFE MODE
FLASHING AMBER LIGHT

NEED HELP?
WWW.GENIUSHUB.CO.UK

Red
Button

Bottom
Button
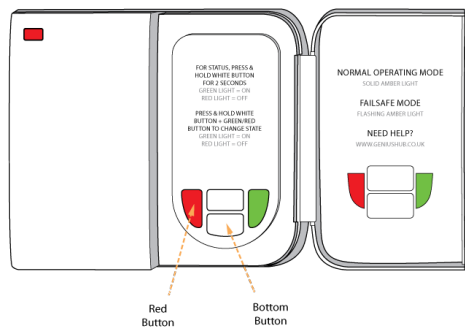
⚠ Please note that the above steps are valid for the majority of users. In some cases the positions of the Hot Water and Central Heating buttons may be swapped. This will be clearly marked on the inside of the cover.

Manually Override the 'Dual Chanel Receiver' (Heating and Hot Water)

Related Information:

- Is my Genius Radiator Valve working correctly?
- Technical Documents
- 8. Override Mode
- 3. Installing the boiler Receiver Units
- Uses of the Genius Room Thermostat